











USER GUIDE





















WARNINGS

Thank you for purchasing this television. For your safety, please take time to read these instructions carefully in order to familiarise yourself with the operation of the appliance and the important safety information. We strongly recommend that this product is installed by a competent person. If in doubt, refer to the retailer or the manufacturer helpline.

Caution

This television contains no user serviceable parts. Please refer to the manufacturer or authorised repair agent in the event of malfunction. Do not remove the back cover from the television.

Warning

To reduce the risk of fire, electric shock or damage to the television, do not expose it to dust, rain or moisture, or place any objects filled with liquids on or near the television.

Do not place the television in a confined space, ensure that nothing can obstruct the ventilation openings at the rear of the television.

Do not place naked flames on or near the television.

Dispose of this television and any components including batteries in an environmentally friendly manner. If in doubt, please contact your local authority for details of recycling.

Your LCD TV should be cleaned using a dry or slightly damp cloth. You should not use an alcohol based cleaner

Safety

For your safety, this appliance is fitted with a fused moulded 3 pin mains plug. Should the fuse need to be replaced, ensure that any replacement is of the same amperage and approved with the BSI mark. (\varphi)

Never try and replace the mains plug unless you have adequate qualifications and are legally authorised to do so. In the event that a replacement Mains cable is required, contact the manufacturer for a suitable replacement.

Never use the television if it is damaged in any way.

Always place the television on a flat level surface avoiding anywhere which may be subject to strong vibration. Ensure the television is not placed on top of the power cable as the weight of the television may damage the cable and cause a safety hazard.

Never place mobile phones, speakers or any other device which may cause magnetic or radio interference with the television. If interference is apparent, move the device causing the interference away from the television.

Packaging

Please save the packaging for the television as you will need this in the event of warranty/service repair or support. We are unable to carry out warranty/service if you are unable to package it correctly. The safest way to package your item in the event of warranty/service repair is in its original box/packaging

















WARNINGS

Screen Burn

A characteristic of Plasma and LCD TV Panels is that displaying the same image for along time may cause apermanent after - image to remain on the screen. This is called screen burn. Most pictures shown on your TV will be constantly moving and fill the screen.

Examples of images that you need to watch out for are as follows (this is not an all-inclusive list):

- TV Channel Logos: e.g. Shopping channel logos and pricing displays-especially
 if they are bright and stationary. Moving or low-contrast graphics are less likely
 to cause ageing of the screen.
- Picture-in-Picture and Multi Picture-in-Picture: Do not view for long periods of time using the Picture-in-Picture or Multi Picture-in-Picture functions.
- Time Displays
- Teletext: Do not view a stationary page for long periods of time.
- TV/DVD Menus: e.g. Listings of DVD disk content.
- Pause Mode: Do not leave the TV in pause mode for long periods of time, e.g. When watching DVDs or videos.

Note: To prevent screen burn if viewing any of the above for long periods of time, reduce contrast and brightness when viewing. Once burn-in occurs it will never disappear completely.

How do I dispose of this product?

UK: Waste electrical products should not be disposed of with household waste. Separate disposal facilities exist. For your nearest facilities, please see www.recycle-more.co.uk or instore for details.

ROI: Produced after 13th August 2005. Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.



















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If you experience any problems with this Television, Please contact the helpline.

Customer Support/Technical Helpline Sky Media UK LTD Telephone: 0870 242 6292 www.skymediauk.co.uk Email: service.uk@umc-slovakia.sk



















WHAT IS INCLUDED IN THE BOX

Accessories

Included with this TV are the following accessories:

1x - User Guide Book



1x - RF cable



1x - Remote control



2x - AAA batteries



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GETTING STARTED - INITIAL SET UP

IMPORTANT - AFTER TUNING DO NOT PRESS ANY BUTTONS FOR 20 SECONDS SO THE CHANNEL INFORMATION CAN BE STORED.

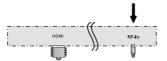
TUNING IN

IMPORTANT — Please ensure the TV has reached room temperature before connecting the power for the first time

 Connect the mains lead to your electrical outlet and switch on the TV using the switch next to where the power cable goes into the TV



 Connect the RF Cable supplied to the "RF IN" on the rear of the TV and connect the other end of the cable to your TV Aerial outlet



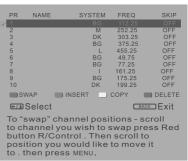
3) Install batteries in the remote control and press the [POWER] button to turn on the TV.



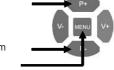
The initial Set up screen will appear as below



4) Once you have read the on screen message and checked that you have connected the RF cable to the 'RF-IN' on the rear of the TV, ensure 'Yes' is highlighted and press [MENU]. The TV channels will now tune in. After a few minutes, tuning in will finish and the TV will go into 'Program Edit' mode where you can move channels to the desired positions.



- 5) Scroll to select the channel you would like to move/swap, then press the red button.
- 6) Using these buttons move to the location where you would like this channel



Press [MENU] to confirm location.

The channel is now moved.

Repeat this process until all the channels are in the order which you would like them.















- 1 POWER Power ON/OFF 2 INPUT Select Input source: TV / SCART / YPBPR / HDMI/PC-RGB
- 3 MUTE Mute
- 4 MENU OSD Menu
- **5 V-** Volume down / Left orientation
- **6 V+** Volume up / Right orientation
- 7 P+ Channel up / Scroll up
- 8 P- Channel down / Scroll down
- **9 0 9** Direct number selection for channel or Teletext page
- **10** / -- Select 1 or 2 digits for channel selection
- **11 SWAP** Return to previous channel
- **12 MTS** Multi-Channel TV Sound selection(mono, stereo, dual I/II)
- 13 DISPLAY Displays channel information
- 14 BACK Exit OSD Menu
- **15 AUTO** Automatic picture adjust in PC mode
- **16 TEXT** Enter into Teletext mode

- 17 MIX Switch into mixed mode (TV/Teletext)
 - **18 PAGE UP** Increase the page number by one in Teletext mode
 - 19 PAGE DOWN Decrease the page number by one in Teletext mode
 - **20 INDEX** Return to the main Teletext page
 - 21 SIZE Change display size
 - **22 HOLD** Hold on or off for current page display
 - 23 SUBPAGE Subpage access
 - 24 REVEAL Reveal hidden information
 - 25 RED Corresponds to the subject in the colour field

- 21

- **26 GREEN** Corresponds to the subject in the colour field
- **27 YELLOW** Corresponds to the subject in the colour field
- **28 BLUE** Corresponds to the subject in the colour field
- 29 TV Exit the Teletext mode and return to TV mode
- **30 SLEEP** Sets a sleep timer to switch off the TV
- **31 P MODE** Changes between the picture settings presets

FRONT PANEL BUTTONS

1	Volume down/Left orientation
2	Volume up/Right orientation
3	Channel down/Scroll down
4	Channel up/Scroll up
5	OSD (On Screen Display) Menu
6	Select the input source: TV/SCART/YPbPr/HDMI/PC-RGB
7	Power ON/OFF

20

















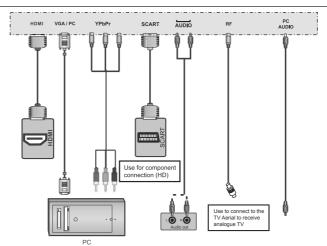
CONNECTIONS & CHOOSING MODE/SOURCE

SIDE CONNECTIONS



Α	HDMI	HDMI input
В	VGA	VGA input
С	YPbPr	Component input
D	SCART	SCART input
Е	AUDIO	Auido input for YPbPr
F	RF	TV aerial input
G	PC AUDIO IN	AUDIO input





Choosing Mode/Source

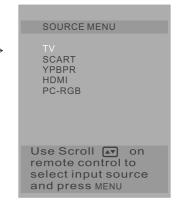
To switch between the different connections is very easy.

- 1) Press [INPUT] The following will appear
- 2) Press [P-] or [P+] to select the input you require.
- 3) Press [MENU]

Connecting HD Ready Devices

There are two options for HD.

- 1) By connecting via HDMI cable (not included) - this provides both HD picture and sound.
- 2) By connecting via Component (YPbPr) $cable \; (not \; included) - this \; provides \\$ HD picture. Input on TV should be set to YPbPr



















PICTURE SETTINGS

Lets you adjust the brightness, contrast colour and sharpness to enhance the viewing experience.

Adjusting Brightness

Increase or decrease the brightness of the picture

- 1) Press [MENU] to enter menu
- 2) Press [P-] to select Brightness
- 3) Then press [V+] or [V-] to increase or decrease the brightness



4) Press [BACK] to exit

Adjusting Contrast

Adjust the balance between black & white

- 1) Press [MENU] to enter menu
- 2) Press [P-] twice to select Contrast
- 3) Then press [V+] or [V-] to increase or decrease the Contrast



4) Press [BACK] to exit

Adjusting Colour

Increase the colour from black and white to vivid.

- 1) Press [MENU] to enter menu
- 2) Press [P-] 3 times to select Colour
- 3) Then press [V+] or [V-] to increase or decrease the Colour

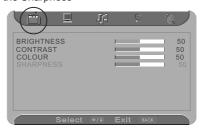


4) Press [BACK] to exit

Adjusting Sharpness

Increase or decrease the sharpness of the picture depending on signal strength. If you have a poor signal strength you should reduce the sharpness to get a better picture.

- 1) Press [MENU] to enter menu
- 2) Press [P-] 4 times to select Sharpness
- 3) Then press [V+] or [V-] to increase or decrease the Sharpness



4) Press [BACK] to exit

















SOUND SETTINGS

Lets you adjust the balance and audio presets to enhance the viewing experience.

Adjusting Balance

To switch the sound between the left and right speakers

- 1) Press [MENU] to enter menu
- 2) Press [V+] to go to Sound menu
- 3) Press [P-] twice to select Balance
- 4) Then press [V+] or [V-] to increase or decrease the balance



5) Press [BACK] to exit

Selecting Audio Preset

Switch between different preset sound options.

THEATRE – Provides live and full sound for movies MUSIC – Emphasises music over voices VOICE – Emphasises voices over other sounds PERSONAL – Selects your personal sound settings

- 1) Press [MENU] to enter menu
- 2) Press [V+] to go to Sound menu
- 3) Press [P-] 3 times to select Audio Preset
- 4) Then press [V+] or [V-] to switch between Theatre. Voice. Music. Personal.



5) Press [BACK] to exit

If you select Personal you can now move down highlight Bass or Treble and increase or decrease using the [V-] or [V+].















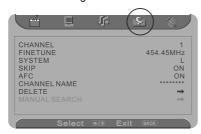
TUNING SETTINGS

Tuning Program

You may wish to do some additional tuning.

- 1) Press [MENU] to enter menu
- 2) Press [V+] twice to go to Tuning Menu
- 3) Press [P-] to select Tuning Program
- 4) Press [V+] to enter menu

You are now in this menu. The following can now be changed:



Fine Tune

You may wish to do some additional tuning, in order to improve the picture quality, move channels around or connect via RF to a freeview box or Sky digital.

Press [P-] until Fine Tune is highlighted and Press [V+] or [V-] to adjust.

System

You may wish to improve the picture quality on certain channels.

Press [P-] until System is highlighted and Press [V+] or [V-] to change between the different options.

Skip

If there is a channel that you do not wish to view you can add 'Skip' to that channel. When you press P+ or P- it will skip past this channel.

Press [P-] until Skip is highlighted and Press [V+] to change to ON

Automatic Frequency Control (AFC)

This lets the TV automatically fine tune to a frequency. As default it should be ON.

Press [P-] until AFC is highlighted and Press [V+] to change to ON

Channel Name/Rename

This is to change the name of the channel

Press [P-] until Channel Name is highlighted and Press [V+] to enter name. Press [P-] or [/] to change the letters and [V+] to move to next letter.

Delete

You may wish to delete a channel if it has not tuned in correctly or is repeated

Press [P-] until Delete is highlighted and Press [V+] to select. The Press [V-] so 'Yes' is highlighted and Press [MENU] to delete.

Manual Search

You may wish to manual search if you can't find a certain channel or if you wish to connect to a Satellite/Cable box via RF/Aerial connector.

Press [P-] until Manual Search is highlighted and Press [V+] to enter menu.
Then Press [V+] to scan downwards or Press [P-] to move to scan upwards and Press [V+] to start.

5) Press [BACK] to exit.

















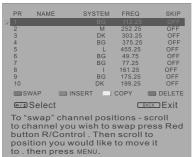
Program Edit / Changing Channel Position

You can change the channel position to suit your requirements.

- 1) Press [MENU] to enter menu
- 2) Press [V+] twice to go to Tuning menu
- 3) Press [P-] twice to select Program Edit
- 4) Press [V+] to enter menu
- 5) To swap a channels Press [RED]
- 6) Move to the location you would like to place it

Press [MENU]

Repeat the process with all channels.

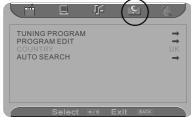


7) Press [BACK] to exit

Changing Country Settings

If you are moving the TV to another country you will need to change the region. The TV's default is UK.

- 1) Press [MENU] to enter menu
- 2) Press [V+] twice to go to Tuning menu
- 3) Press [P-] 3 times to select Country
- 4) Then press [V+] or [V-] to change between the countries

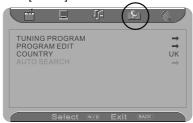


5) Press [BACK] to exit

Auto Search

Scan for all channels based on the current settings

- 1) Press [MENU] to enter menu
- 2) Press [V+] twice to go to Tuning menu
- 3) Press [P-] 4 times to select Auto Search
- 4) Then press [V+]
- 5) Press [V-] to highlight 'Yes' and then Press [MENU] The TV will now tune in.



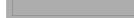
6) The program edit screen will now appear

PR	NAME	SYSTEM	FREQ	SKIP
@ 1				OFF
2		M	252.25	OFF
3		DK	303.25	OFF
4		BG	375.25	OFF
5		L	455.25	OFF
6		BG	49.75	OFF
7		BG	77.25	OFF
8		1	161.25	OFF
9		BG	175.25	OFF
10		DK	199.25	OFF
S	WAP ===	INSERT	COPY	DELETE
⊕/\$	Select		B	ACK Exit
To "swap" channel positions - scroll to channel you wish to swap press Red button R/Control . Then scroll to position you would like to move it to . then press MENU.				

7) To swap a channel Press [RED]

Move to the location you would like to place it Press [MENU]

Repeat the process with all channels. Press [BACK] to exit

















GENERAL SETTINGS

Language

Changes the language of the On Screen Display Menus

- 1) Press [MENU] to enter menu
- 2) Press [V+] 3 times to go to General menu
- 3) Press [P-] to select Language
- 4) Then press [V+] or [V-] to change



5) Press [BACK] to exit

Adjusting Blue Screen

Changes the background when there is no input between clear and a blue background

- 1) Press [MENU] to enter menu
- 2) Press [V+] 3 times to go to General menu
- 3) Press [P-] twice to select Blue Screen
- 4) Then press [V+] or [V-] to change between on and off



5) Press [BACK] twice to exit

Noise Reduce

Reduces the interference in the picture

- 1) Press [MENU] to enter menu
- 2) Press [V+] 3 times to go to General menu
- 3) Press [P-] 3 times to select Noise Reduce
- 4) Then press [V+] or [V-] to change between LOW, MID, HIGH, OFF

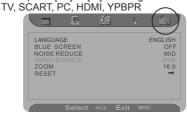


5) Press [BACK] to exit

Adjusting Input Source

You may wish to change the input which is being used

- 1) Press [MENU] to enter menu
- 2) Press [V+] 3 times to go to General menu
- 3) Press [P-] 4 times to select Input Source
- 4) Then press [V+] or [V-] to change between



5) Press [BACK] to exit

Adjusting Zoom

You may wish to change picture format between 16:9 and 4:3.

- 1) Press [MENU] to enter menu
- 2) Press [V+] 3 times to go to General menu
- 3) Press [P-] 5 times to select Zoom
- 4) Then press [V+] or [V-] to change between 16:9 and 4:3



5) Press [BACK] to exit

Reset

You may wish to reset the menus to factory settings

- 1) Press [MENU] to enter menu
- 2) Press [V+] 3 times to go to General menu
- 3) Press [P-] 6 times to select Reset
- 4) Then press [V+] to reset







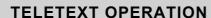












Teletext is a service offered by some broadcasters.

Teletext Operation

 Press [TEXT], after a few seconds teletext page 100 should appear.
Here is an example of BBC1



- 2) You can now navigate to the page you require in a number of ways:
 - a) Press the page you require using the number buttons i.e. page 302, by pressing [3][0][2]
 - b) Press the colour buttons, these will take you to page indicated on screen for each colour
 - c) Press [P+] or [P-]
 these will take you to next page. i.e.
 if you are on page 150 and you press
 [P-] the page will switch to 149
- 3) To exit Teletext press [TEXT] at any time

Other buttons

[SIZE] this increases or decreases the size of the text on screen [INDEX] takes you to the index page on the channels [REVEAL] if there is an answer or something hidden this will display it [SUBPAGE] displays the sub page if it exists













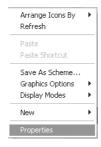


CONNECTING TO A PC - WINDOWS XP

IMPORTANT— Before connecting to a PC you must ensure that the settings of the PCs output are correct for the new LCD Monitor.

You need to do the following with your old monitor connected

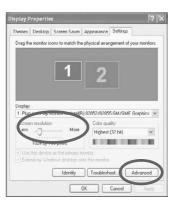
- 1) Switch on your PC
- 2) When finished booting up, right click your mouse anywhere on the below, this screen will appear



3) left click your mouse on Properties, this screen will appear



4) Left mouse click on Settings, this screen will appear. Check the Screen Resolution is set to 1024 by 768 pixel. You can adjust the resolution by moving the slider on screen.



5) Left mouse click on Advance, this screen will appear, click on tab called 'Monitor'



- 6) Left click on the drop down for Screen refresh rate and select 60 Hertz.
- 7) Finally click Apply, then click Yes and the settings will be saved.
- 8) Turn off your PC.
- 9) Connect up your LCD TV to your PC and switch on.
- 10) Switch on your PC, Windows will automatically Install the LCD TV.

For Microsoft Vista operating system the process is very similar to the above. If you require additional support please contact the helpline.

















PC MENU OPERATION (VGA)

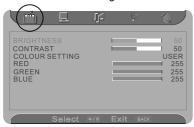
Within PC mode there is an additional menu. This can be operated in the following way.

PC PICTURE SETTINGS

Adjusting Brightness

Increase or decrease the brightness of the picture

- 1) Press [MENU] to enter menu
- 2) Press [P-] to select brightness
- 3) Then press [V+] or [V-] to increase or decrease the brightness



4) Press [BACK] to exit

Adjusting Contrast

Adjust the balance between black & white

- 1) Press [MENU] to enter menu
- 2) Press [P-] twice to select contrast
- 3) Then press [V+] or [V-] to increase or decrease the contrast



4) Press [BACK] to exit

Adjusting Colour Settings

In monitor mode the TV has two preset colour settings 9300k and 6500k. There is also 'USER' where you can adjust yourself

- 1) Press [MENU] to enter menu
- 2) Press [P-] 3 times to select colour settings
- 3) Then press [V-] or [V+] to switch between 9300k, 6500k or USER.



When in USER mode you can move down and highlight Red, Green or Blue and increase or decrease using [V-] or [V+].

4) Press [BACK] to exit.

















PC MENU OPERATION (VGA)

PC SCREEN SETTINGS

Auto Configuration of Screen

Let you automatically configure the television to be used as a computer monitor

- 1) Press [MENU] to enter menu
- 2) Press [V+] to select PC settings
- 3) Press [P-] to select Auto Config



- 4) Then press [V+] for the TV to automatically configure itself
- 5) Press [MENU] twice to exit

Horizontal Position

Changes the horizontal position of the picture

- 1) Press [MENU] to enter menu
- 2) Press [V+] to select PC settings
- 3) Press [P-] twice to select H-Position



- 4) Then press [V+] or [V-] to move the picture to left or right
- 5) Press [MENU] twice to exit

Vertical Position

Changes the vertical position of the picture

- 1) Press [MENU] to enter menu
- 2) Press [V+] to select PC settings
- 3) Press [P-] 3 times to select V-Position



- 4) Then press [V+] or [V-] to move the picture up or down
- 5) Press [MENU] twice to exit

Phase

To adjust delay time of phase in order to reduce the noise of picture

- 1) Press [MENU] to enter menu
- 2) Press [V+] to select PC settings
- 3) Press [P-] 4 times to select Phase



- 4) Then press [V+] or [V-] to increase or decrease the phase
- 5) Press [MENU] twice to exit

Clock

To adjust delay time of clock in order to reduce the noise of picture

- 1) Press [MENU] to enter menu
- 2) Press [V+] to select PC settings
- 3) Press [P-] 5 times to select Clock



- 4) Then press [V+] or [V-] to increase or decrease the clock
- 5) Press [MENU] twice to exit















WALL MOUNTING

IMPORTANT— BEFORE
DRILLING ANY HOLES IN THE
WALL ENSURE YOU ARE NOT
DRILLING WHERE THERE
COULD BE ANY ELECTRIC
WIRES, WATER OR GAS PIPES

THIS TV REQUIRES A VESA 100 WALL MOUNT, OR EQUIVALENT



100

To remove the stand

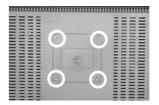
Remove the two screws highlighted below



2) The stand will now come off

Wall Mounting the TV.

- 1) Remove the four screws highlighted below.
- The wall mount can now be easily attached to the mounting holes on the rear of the TV. These holes are indicated in the picture below



Important – Ensure the length of screws included with your wall mount that secure the Wall Mount to the TV do not exceed 10 mm. Using longer screws could cause irreparable damage to the TV















USING WITH SKY DIGITAL

You may wish to use your TV with Sky Digital.

There are a number of connection options, the best being connecting via SCART cable

Connecting via SCART

- 1) Connect the SCART cable from the Sky Digital Box to SCART of the TV
- 2) Press [INPUT]
- 3) Press [P-] or [P+] to select SCART
- 4) Press [MENU]

The channel your Sky Digital box is displaying will now be shown on the TV.

You may wish to share your Sky Digital signal around the home by using an RF connection. If this TV is to be connected in this way, please follow the below.

Connecting via RF

Ensure the Sky signal is switched on, before you start the below.

- Connect the RF cable from the RF output socket of the sky/cable box to the 'RF IN' of the TV.
- 2) Press [MENU] to enter menu
- 3) Press [V+] twice to select Tuning Menu
- 4) Press [P-] to select Tuning Program



- 5) Press [V+] to enter menu
- 6) Press [V+] to select the channel you require your Sky on. Please select a channel not in use i.e. channel 6.
- 7) Press [P-] 7 times to select Manual Search
- 8) Press [V+] to enter
- 9) Press [P-] to select Up.
- 10) Press [V+] to start search.
- 11) Once tuned in, Press [BACK] exit.

Manually tune until you locate the Sky channel. If it stops press [>] again and the search will continue. (Often, the required is 847.25 mhz, depending on which model of Sky Set top box)

Once tuned in it will go back to TV

USING WITH SKY DIGITAL REMOTE CONTROLS (BSKYB) OR UNIVERSAL REMOTE CONTROL

You may wish to use your Sky Digital or universal remote control to operate the channels and sound functions of this TV. For this you require a 'code' that needs to be programmed into your Sky Digital or universal remote control. At the point of manufacture, BSkyB have not launched the code required for this model of TV. Sky are due to launch a new remote control which will include the necessary code to operate the basic functions of the TV during 2008 (called revision 9). The date was not released at the time of printing this manual, however it is estimated to be between July and December 2008.

www.skymediauk.co.uk email - service.uk@umc-slovakia.sk















FREQUENTLY ASKED QUESTIONS

Frequently Asked Questions

Question:	Solution:
How do I tilt the angle of the TV on the stand?	Hold the stand firmly in one hand and apply pressure to the top of the screen, the stand will gradually adjust.
The TV will not switch on	Ensure the switch next to where the power cable enters the TV is switched on
The sound on my TV is tinny/high pitched	Go into the sound settings menu and alter the levels of bass and treble. Increasing the bass and reducing the treble will help.
I have tuned in the TV for the first time and the sound is not in sync with the picture	Power of the TV, then switch back on and re-tune.
I received my tv without a manual or I have lost my manual	Manuals are available to download from our website, please visit www.skymediauk.co.uk for more information
I have connected the TV to my VCR via SCART but it is not recording	In addition to connecting via SCART, you should connect the aerial cable from the wall socket to VCR and another aerial cable from the VCR to the TV

If you are still experiencing problems please contact the Helpline
Customer Support/Technical Helpline
Sky Media UK LTD
Telephone: 0870 242 6292
Email: service.uk@umc-slovakia.sk
Visit our web site www.skymediauk.co.ukfor further Trouble shooting and frequently asked questions.















TECHNICAL SPECIFICATION

LCD	Туре	19" LCD
	PC-RGB	Horizontal frequency: 20-70KHz Vertical frequency: 60Hz
	RF	75 ohm Antenna / PAL-SECAM
Input signal	Video	1 x YPbPr, 1 x VGA
	Audio	1 pair 3.5mm Phone Jack for PC, 1 pair RCA for AV/S
	HDMI	1HDMI
Resolution	Recommended	1440×900
Speaker Output		5W x 2
Power adapter	Voltage	AC 100-240 V
Brightness		300 cd/m2
Contrast		700:1
Dimensions	Physical	482mm (W), 410mm (H), 200mm (D)
		19" (W) x 14.1" (H) x 7.9" (D)
Weight	Net	7.2 kg (15.8 lb)

Warranty / Service support

This television has a 12 month return to manufacturer warranty.

Your warranty starts from Date of Purchase.

In the event that your TV requires to be repaired, we may replace the item at our discretion if we believe the item is uneconomical to be repaired or if we feel a permanent repair is not possible.

In the event of fault, in the first instance please refer to the frequently asked questions.

If you are still unable to remedy the fault, unplug the TV from the mains power lead for 3 minutes, then reconnect. If fault is found, please make a note of the following information as you will need this when you contact the helpline.

Model Number (Can be found on the rear of the TV)

Serial Number (Can be found on the rear of the TV)

Where purchased from (i.e retailer name)

Date of purchase (Please keep a copy of your purchase reciept safe - you will need this)

IMPORTANT - PLEASE SAVE ALL OF YOUR PACKAGING MATERIALS AS IN THE EVENT OF REPAIR / SERVICE, YOU WILL NEED TO PACKAGE THE ITEM ADEQUATELY IN ORDER THAT IT CAN BE COLLECTED / REPAIRED OR REPLACED AND RETURNED.

Sky Media UK Telephone 0870 242 6292. Email service.uk@umc-slovakia.sk

You can find contact details, latest support information on any of our web sites. www.skymediauk.co.uk or www.umc-slovakia.sk















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